

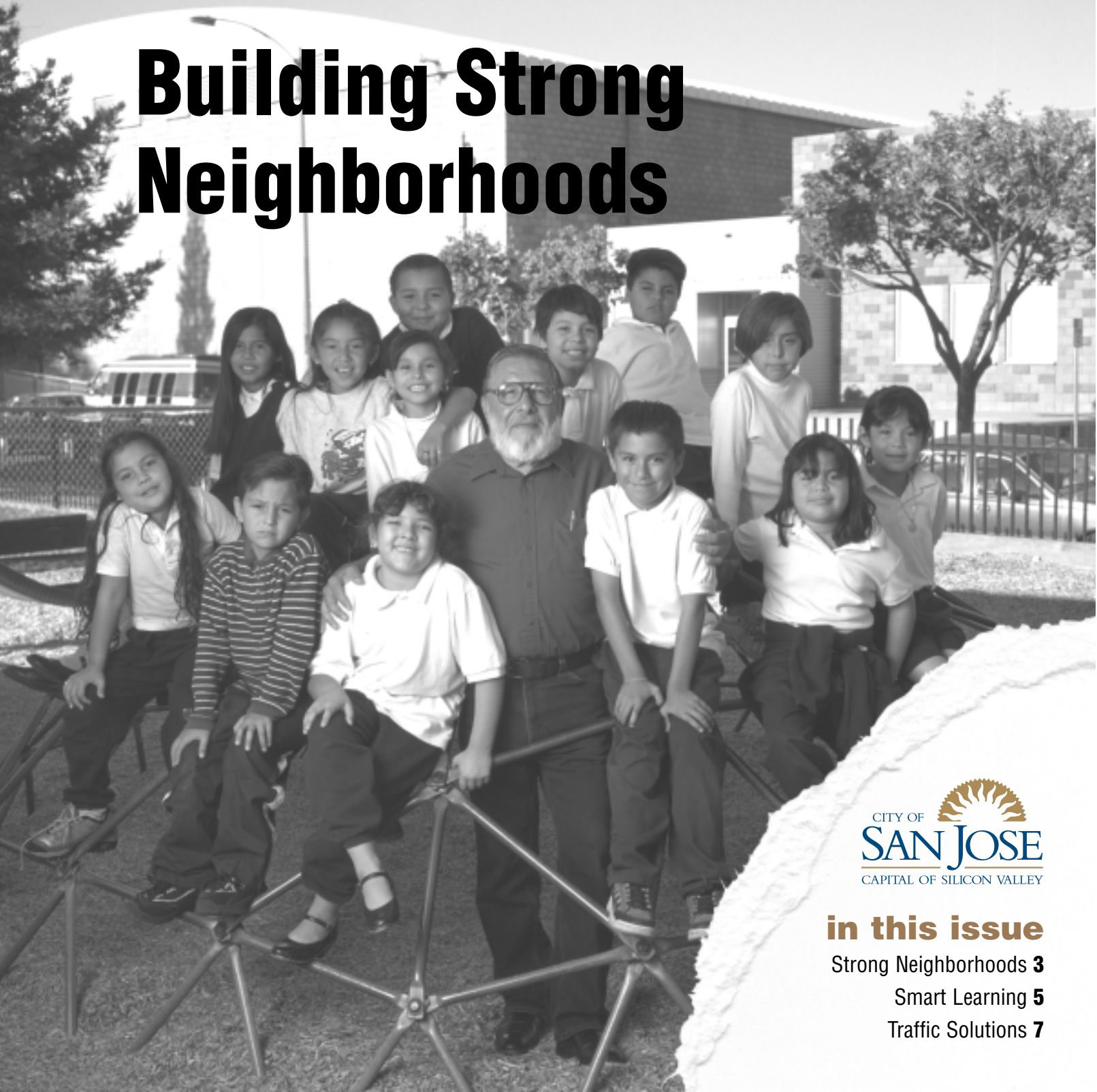
inside

san josé

A Newsletter for the People of San Jose

November 2000

Building Strong Neighborhoods



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San José City Council
 Ron Gonzales, Mayor
 Frank Fiscalini, Vice Mayor
 Linda J. LeZotte
 Charlotte Powers
 Cindy Chavez
 Manny Diaz
 George Shirakawa, Jr.
 Alice Woody
 John Diquisto
 Patricia Dando

You're Invited to Meetings

The San José City Council meets at 1:30 p.m. every Tuesday, and at 7 p.m. on the first and third Tuesdays of the month. The San José Redevelopment Agency meets every Tuesday following City Council meetings. All meetings are held in the Council Chambers at San José City Hall, 801 N. First St.

Meetings can also be viewed on the web at: www.ci.san-jose.ca.us or on the City's cable TV station, **Channel 37A**. Stay tuned... and stay connected.



On the Cover:
Strong Neighborhoods
leader Juan Mendoza
is surrounded by
students from
Washington
Elementary School.

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 the City of San José
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Welcome to *Inside San José*, a community newsletter from the City of San José. In this premiere issue, you'll read about Juan Mendoza, president of the Washington Area Community Coalition and a shining example of how individuals can have positive and far-reaching effects on their community. *Inside San José* will come to you twice each year. In this and future issues, we will provide information about the many services and programs available to you as a resident of San José. We'll also highlight opportunities for civic and community involvement, because only with the help of dedicated and concerned residents can we build a stronger community. We hope you enjoy this first issue of *Inside San José*.

Let us know what you think.

Del D. Borgsdorf
 San José City Manager

Information In Other Languages

To receive this information in Spanish or Vietnamese, call (408) 277-5350. Para recibir esta información en español, llame (408) 277-5350.

Xin gọi số **277-5350**
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 tin này bằng tiếng Việt.

This publication can be made available upon request in alternative formats such as Braille, large print, audio-tape or computer disk. Requests can be made by calling (408) 277-5849 (Voice) or (408) 998-5299 (TTY).

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Building Strong Neighborhoods

INITIATIVE PAIRS RESIDENTS WITH CITY RESOURCES

Eight years ago Juan Mendoza thought he was making a simple trip to the Biblioteca Latinoamericana to borrow a few recordings of Mexican music. Instead he started a journey that has enriched his life – and his community – with one good thing after another.

Mendoza is president of the Washington Area Community Coalition, one of 19 neighborhood groups working with the City of San José under its Strong Neighborhoods Initiative (SNI). With the support and leadership of the Mayor and City Council, this major effort partners individual residents and grassroots neighborhood groups with City departments and the Redevelopment Agency to improve neighborhood conditions, enhance safety and expand community services.

Neighborhood-based programs for delivering City services use a “front-yard perspective.” Residents can see from their front yards many of the things they wish were different – better lighting, less traffic, more activities for kids, fewer potholes, increased police

presence or no graffiti, for example. City staff encourage residents to take this approach to help identify areas where improvements are needed.

“We want the City to provide services that *residents* consider to be important – not just what City Hall thinks should be done,” said City Manager Del Borgsdorf. “We are talking about making democracy real at a local level. And that takes strong neighborhood leaders and strong communities.”

Improving a neighborhood and becoming a partner with the City was not on Mendoza’s mind during his first visits to the Biblioteca in 1992. At that time, he learned about a Grandparents and Books program held Saturday mornings, and decided to take his toddler granddaughter to spend some time reading aloud to her and other children. Soon

he was president of Los Amigos de la Biblioteca Latinoamericana, a Friends of the Library type of group that was launching a major campaign to build a new facility for the Biblioteca.

When the Biblioteca project expanded to include construction of the Washington Community Youth Center, Mendoza’s commitment widened to include a variety of improvements to one of San José’s oldest neighborhoods. As one of the first neighborhoods identified for revitalization, Washington/Guadalupe is now enjoying some of the changes its residents once identified as high priorities. These include a new traffic signal at South First and Oak streets, 25 additional streetlights, reconstruction of alleyways, and – front and center – the sparkling new Biblioteca and Youth Center.

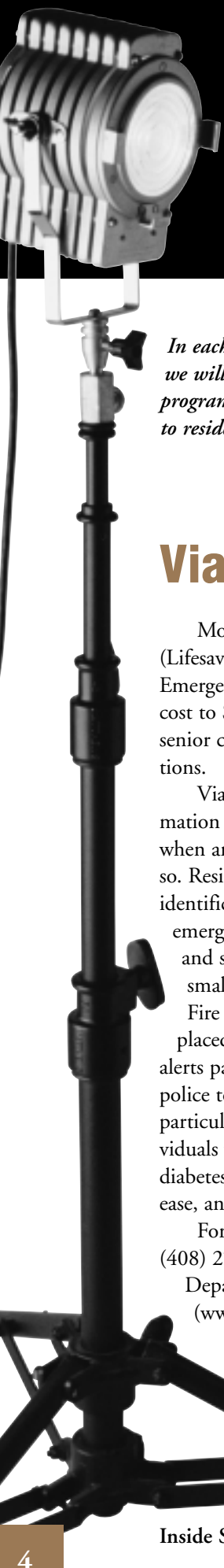
Project Crackdown has reduced crime and gang activity in the neighborhood, and residents are using funds from the City’s Paint Grant and Housing Rehabilitation programs to make their homes more safe and attractive.

“You can see the difference, feel the difference in the Washington neighborhood,” Mendoza said. “I would read the newspaper about drop-outs and gangs and think ‘I

“We are talking about making democracy real at a local level. And that takes strong neighborhood leaders and strong communities.”

—Del Borgsdorf, City Manager

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Spotlight on City Services

In each issue of Inside San José, we will highlight different City programs and services available to residents.

Vial of LIFE

More than 10,000 Vials of LIFE (Lifesaving Information for Emergencies) are now available at no cost to San José residents at certain senior centers and all City fire stations.

Vials of LIFE provide key information to emergency personnel when an individual is unable to do so. Residents fill out a form with identification, medical history, and emergency contact information and store it in the refrigerator in a small container provided by the Fire Department. A sticker placed on the refrigerator door alerts paramedics, firefighters and police to look inside. The vials are particularly helpful for seniors, individuals with chronic illnesses such as diabetes, epilepsy and kidney disease, and people who live alone.

For more information, call (408) 277-4084 or visit the Fire Department's website (www.sjfd.com).

Youth Employment Services

San José youth can tap into a free resource for help with job hunting. Youth Employment Services, run by the City's Department of Parks, Recreation and Neighborhood Services, helps job seekers between the ages of 14 and 24. San José residents who enroll in this free program receive guidance and support in finding jobs that match their skill levels.

The program can help by conducting an assessment and analysis of skills, helping youth create power-

ful resumes and eye-catching cover letters, offering workshops on the latest interview techniques, and helping youth explore career paths and map out the plans to get there. Youth Employment Services can also provide employment leads to companies such as Federal Express, United Airlines and United Parcel Service (UPS).

For more information, call (408) 501-0980 or visit Youth Employment Services at 43 E. Gish Rd., Suite 300.

San José at Your Service

San José residents have voiced their opinions – and we're listening. In a recent telephone survey, residents said they want to speak with a person – not listen to a voice recording – when they need City services.

That's the idea behind the new Customer Service Call Center that will open in January. The Call Center and its staff will take customer service one step further by handling resident questions from start to finish and following up when necessary.

The Call Center and its strong customer-focused approach is just one more example of how the City is making changes to meet the needs most often expressed by residents and business owners. An organiza-

tion-wide effort called Investing in Results is under way to do just that – listen to residents' needs and respond with results. Just like any business, the City's success depends on what customers think as much as the quality of services provided. In January, residents can phone the new Customer Service Call Center at (408) 277-4000 or stop by the new information desk in the City Hall lobby at 801 N. First St.

In the meantime, the City's switchboard operators will continue to answer general questions and refer residents to the appropriate City department as necessary. The phone number is the same: (408) 277-4000.

A Smart Approach to Helping Kids Learn

While the business of educating children rests in the capable hands of local school districts, the City of San José is taking a bold approach and committing significant resources to support the efforts of local schools.

Homework centers are being established for all of our city's schools, new preschool learning cen-

ters will give youngsters a boost, and several unique programs are being implemented to help recruit and retain quality public school teachers in San José.

The first Smart Start Center debuted this fall at Washington School and two more are scheduled to open at Shirakawa School and McKinley School in the first half of

2001. These early childhood development programs are designed to make sure that preschoolers are "learning-ready" and have the skills they need to get a good start in kindergarten. Research has shown that students who fall behind in kindergarten and primary grades

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Helping Teachers Find Home Sweet Home

Tamarah Thomas is a lot more relaxed these days when she greets her 33 5th-graders at Brooktree Elementary School.

In August, Thomas bought her first home – a three-bedroom, two-bath townhome – with the help of the City of San José Teacher Homebuyer Program. Through the program, qualified public school teachers may borrow up to \$40,000 interest-free from the City to help purchase a single family home, condominium or townhome in San José.

In communities like San José, where housing is scarce and expensive, teachers who can afford to buy consider themselves fortunate. For Thomas, the Teacher Homebuyer Program made the difference.

She and husband, William, a field service technician in the electronics industry, had diligently scoured the local housing market since May. They considered moving out of the area, to Stockton or Tracy, where homes are more affordable, but couldn't stomach the idea of a long daily commute.

Thomas was recently remarried, but for years as a single parent she struggled to make ends meet. For her and her three children, who had been sharing housing with family for several years, the move brought a newfound freedom. It also helps that their new home is in a nice neighborhood and close to work.

"I was concerned about crime and gang violence. I wanted a safe place for my kids," she said. Thomas has been teaching for 18 years and she couldn't imagine doing



William and Tamarah Thomas with son Jarrod, 15, and daughters Brielle, 13, and Lauren, 11.

anything else – even if it meant more money. "I've always wanted to teach. It's the only thing I've ever wanted to do," she said.

To learn more about the Teacher Homebuyer Program, call (408) 277-8486, or visit the program's website (www.csjhousing.org).

Strong Neighborhoods

Continued from page 3

certainly hope someone is doing something about that.' What I have learned through my involvement in the Washington Area Community Coalition is that 'someone' is all of us."

Although Mendoza has lived in the San José area for many years, his life was primarily focused on work and family until he became involved in the Washington neighborhood. Now, in addition to his role as president of the Coalition, he belongs to a Spanish book club that reads and discusses Latin American authors, and is an actor for Teatro Familia Aztlen, which performs multicultural plays at schools and community locations, and is based at the Mexican Heritage Plaza.

"The first time I went to a fundraiser, I was afraid to go in," Mendoza said. "But I found I could mix and meet people and talk to them. Now I go to many events because I see them as opportunities and I don't like to let opportunities slip by."

One of Mendoza's proudest accomplishments was helping to organize a fundraiser for the Biblioteca featuring internationally acclaimed author and poet Sandra Cisneros. Mendoza met the author when she was in town for a lecture series and he took a day off work to drive her to visit her uncle in Livermore. She returned to San José for the fundraiser as a personal thank you to Mendoza.

Each of the 19 neighborhoods targeted by the Strong Neighborhoods Initiative will have an individual plan, created by residents and others with a stake in the neighborhood, with the help of City and Redevelopment Agency staff.

"Our intent is to help residents and neighborhoods become strong and independent," said Mark Linder, director of Parks, Recreation

and Neighborhood Services.

"Encouraging people to connect with one another is a big part of neighborhood improvement," Linder explained. "How can we help residents know the folks up and down the block, as well as who to call in the City? How can we make sure that City departments are working together with leaders from the community to provide the services people think are important? That is what the Strong Neighborhoods Initiative is all about."

Preliminary suggestions from residents about what changes they want to see in their neighborhoods vary: tree trimming in Rockspring to help residents feel safer at night, a new playground and library in Santee, a park at Sixth and William streets in the University neighborhood, and sidewalk repair and park improvements for Edenvale/Great Oaks.

At one point, Mendoza estimated he was spending 20 hours a week on community activities in addition to working full time. He gave up his regular deep-sea-fishing jaunts with coworkers and resigned from the Classic Chevy Club he had joined to show off his '64 El Camino. Now recently retired, Mendoza has more time available for community involvement and he's willing to give it – as long as it's not on Thursdays.

"That day is set aside to take my granddaughter to her Folklorico Dance Group," he said. It's the same granddaughter he took to the grandparents' reading program nine years ago.

Be part of the solution

To learn more about how you can get involved with Strong Neighborhoods Initiative efforts in your area, call (408) 277-5350 or visit the program's website (www.strongneighborhoods.org).

The following neighborhoods are targeted by the program: Arbuckle-Goss, Blackford,

Brookwood Terrace, Burbank/Del Monte, Five Wounds, Gardner/Atlanta, Great Oaks/Edenvale, Hoffman/Via Monte, Mayfair II, St. James Square, Santee, Spartan/Keyes, Thirteenth Street, Tully/Senter, University, Washington/Guadalupe, Whaley, Winchester, Union & Curtner.

Neighborhood Development Center

This is the starting point for anyone, anywhere in San José who wants to learn how to organize neighbors and tap into City services and resources. Already San José can boast it has more than 300 neighborhood associations, and the City encourages more groups to organize. To contact the Center, call (408) 277-5350, or stop by, 105 N. Bascom Ave., Suite 105. 🌅

PROGRAM INFO

Paint Grants

Pays a portion of exterior painting costs for income-qualified homeowners.
(408) 277-4747

Housing Rehabilitation

Offers low-interest home-repair loans to income-qualified property owners.
(408) 277-4747

Anti-Graffiti Program

Provides free paint to volunteers to cover up graffiti.
(408) 277-5827

Sidewalk Repair

Provides free grinding of minor sidewalk raises for all properties and a 100% reimbursement grant for owner-occupied single family residences with more severe damage.
(408) 277-2572

Street Trees for the Millennium

Provides free street trees to residents willing to plant and maintain them.
(408) 277-2762

The Road to Traffic Solutions

Excessive speeding on residential streets is a common problem in San José, but the opposite is true on our region's highways as they are typically so congested that motorists can't even reach the speed limit, let alone surge ahead.

"Without a doubt, the workplace commute is the biggest transportation problem in our area," said Wayne Tanda, director of Streets & Traffic. "But it is a regional problem that has to do with the locations of jobs and housing throughout the Bay Area, not just in San José."

The City's goal is to find ways to reduce congestion in the region, provide convenient commutes, offer efficient access to the airport, downtown and other locations, ease traffic concerns in neighborhoods, and make conditions safer for pedestrians and bicyclists.

Because transportation issues are shared by cities from one end of the Bay Area to the other, San José is taking a broader approach to transportation solutions. Partnerships with other cities, transit agencies, Caltrans, federal agencies, and major employers are exploring traffic management measures that go beyond the decades-old approach of simply adding more roadways.

"We know this region cannot completely build its way out of congestion. Instead, our strategy is to use technology and the transportation resources we have as best we can, as intelligently as we can," Tanda explained.

On popular commute routes through the City, this means creating "smart streets" to reduce commute travel times – the way most



people judge how their day is going.

Innovations such as cameras that monitor major intersections and streets, message signs alerting motorists to accidents and delays, and interconnecting signals help to direct and move people through the most practical routes. Soon, commuters will be able to log on to the Internet at home or at work before heading out to the car to see live video streams of traffic conditions and recommended routes.

Technology will also help motorists coming into downtown San José find convenient parking. A parking guidance system will soon be installed to give up-to-the-minute information on which public and private parking lots have space available.

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PROGRAM INFO

Unsafe Street Conditions

To report unsafe conditions, such as tree branches in the roadway or flooding.

(408) 277-4373

Potholes

To report potholes.

(408) 277-4373

Streetlight Repair

To request a streetlight repair. Callers will need information including the name of the street and nearest cross street, the street light number, and street address of the property that the pole fronts.

(408) 277-5517

A Smart Approach

Continued from page 5

have difficulty catching up. In later years, these same students are most likely to drop out of high school.

Smart Start Centers provide instruction in social development skills (how to sit and listen, how to get along with others) and cognitive skills (learning colors and the alphabet, counting, signing their names). Once children are past the kindergarten years, one obstacle to doing well in school can be insufficient attention to homework. To help San José schoolchildren with their outside-the-classroom assignments and – perhaps equally as important – to give them someplace to go after school, the City of San José is creating Homework Centers throughout the city.

Currently there are 195 Homework Centers established at elementary schools, libraries, and community-based organizations. The City's objective is to make Homework Centers available to every elementary, middle school and high school student in San José at least two hours a day, five days a week.

"The kids have a safe place, and for some it is their only place, to go after school," said Albert Balagso, deputy director of Parks, Recreation and Neighborhood Services.

"Teachers are pleased that students are doing the work, and parents are happy to get home and know their children have their homework done. The Centers help out everyone."

In addition to helping with homework, some centers offer tutoring and coaching on basic skills development to help students improve their reading, writing and math skills.

"Their grades usually go up when they start coming to the Homework Centers because they are completing more assignments,"

Inside San José

PROGRAM INFO

Homework Centers

To find out about volunteer opportunities.

(408) 277-3088

Balagso said. "Not only do we want to see drop-out rates decrease, we want to know that they are graduating with competent skills that will let them be successful in the highly competitive environment of Silicon Valley."

Recognizing the Value of Teachers

In line with its commitment to become the most teacher-friendly city in the United States, the City of San José has developed several innovative programs to recruit and retain talented teachers.

Like many others who work in well-respected, but modestly paid professions, teachers are too often having to choose between a job and a city they love and moving to an area where they can afford to live.

The Teacher Homebuyer Program is one way the City can

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You're not too old to learn this new trick!

Bag your plastic bags together for better recycling.

Recycle Plus!
www.recycleplus.org
(408) 277-2700

CITY OF
SAN JOSE
CAPITAL OF SILICON VALLEY
Environmental Services



Taking Off

DESIGNING AN AIRPORT FOR THE FUTURE

To anyone who has visited San José International Airport recently, word that big changes are under way there will not be news. However, the size and scale of work may surprise people. The current changes are just the start of a massive \$1.5 billion rebuilding project that will take 10 years to complete.

While disruptions during construction may be frustrating, take heart. Anyone who has ever experienced the disruptions and inconveniences of remodeling knows the importance of keeping the end result in mind. For the San José community, the end result will be a sleek and efficient airport designed

to serve them better.

Improvements are needed to accommodate a growing number of travelers. The Airport Master Plan calls for terminal upgrades with new and expanded retail outlets, customer amenities and food concessions. Additional parking garages, a new rental car facility, an Airport automated people mover, a transit connection to VTA Light Rail, and roadway improvements in and around the Airport are also planned.

A second 11,000-foot commercial runway is currently under construction and is slated for completion by summer 2001. Construction of a new international arrivals facility

began in October. The new facility will improve customs processing and customer service levels for international passengers arriving in San José.

The Master Plan project – the most ambitious capital project in the City's history – has been described as similar to constructing a sports arena while keeping a hockey game in play.

“We are building a brand new airport on top of an airport that has to operate day in and day out,” explained Bill Potter, assistant director of aviation. “We know we are

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San José Airport Master Plan at a Glance

The Airport's 10-year improvement program will result in a state-of-the-art international airport capable of handling the 17.6 million passengers and 315,000 cargo tons expected in 2010. The Master Plan includes the following key improvements:

- Re-build and extend the main commercial runways and build a third runway.
- Build a third terminal and remodel/expand Terminal C, providing a total of 40 air carrier gates among the three passenger terminals. All gates will have covered jet bridges.
- Develop a new cargo airline facility and expand passenger airline cargo facilities.

- Create additional parking in multi-story garages for public and employee use, and rental car parking in the terminal area.

- Improve access from adjacent roadways and public transportation, including automated people movers connecting the Airport to light rail.

- Build and relocate the Federal Inspection Service Facility to house U.S. Customs Service Immigration & Naturalization Services, Department of Agriculture and Public Health Services, and Port of Entry operations.

To learn more about the master plan, visit the Airport's website (www.sjc.org) or call the customer assistance line, (408) 501-0979.

PROGRAM INFO

Getting to the Airport

VTA Light Rail & the free
VTA Airport Flyer
(408) 321-2300
www.vta.org

Caltrain

(800) 660-4287
www.caltrain.com

Airport Construction Hotline

To learn more about Airport
construction activity
(408) 501-0979
www.sjc.org

Taking Off

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asking a lot of our customers. But we find that when people understand the need and can get a clear picture of how efficient the finished product will be, they will go out of their way to cooperate.”

Originally the Airport was designed to handle 4.5 million passengers a year, but the demand for air service to and from Silicon Valley has never been higher. This year, 12 million passengers will pass through the Airport’s 31 gates.

New routes are being added by airlines to meet the service demand. San José will receive first-ever non-stop access to Europe when American Airlines begins service to Paris, France next April. American also will begin first-ever service to Taipei, Taiwan, an important business center to Silicon Valley.

An estimated \$300 million is generated within our local economy annually for each international route that services our community. The economic impact the Airport has on our region is tremendous. In 1998, the Airport contributed an average of \$11.5 million each day, resulting in more than \$4 billion annually to

our local economy.

Over the next few years, the Airport’s new improvements will allow it to accommodate the 17.6 million passengers predicted for 2010.

In the meantime, changes due to construction may result in an increased level of frustration. Relocated facilities, roadway detours and congestion all add to customer confusion and frustration. During this time of change, Airport staff recommends residents leave their vehicles at home and consider using alternative methods of getting to the airport. Consider having a friend drop you off or pick you up, use public transportation – Light Rail, the free VTA Airport Flyer, taxis, or other door-to-door shuttles or limousine services.

If you do drive to the Airport, take advantage of the Martin Avenue entrance to Long Term Parking located just off De La Cruz Boulevard. By doing so, you will avoid terminal area congestion.

Whether you’re going to the Airport to catch a flight or to pick someone up, it’s a good idea to plan ahead and allow extra time.

While architects, designers, planners and construction crews

work on tomorrow’s improvements, Airport employees are looking at better ways to improve the customer’s experience today and throughout the transition years. Directional signs will be posted and “ambassadors” are being stationed throughout the Airport to help people find their way to parking, terminals, gates, car rentals, luggage carousels and other services.

“When we first moved the car rental facilities, there was a lot of confusion. We had many staff people volunteer their time to wear bright yellow ‘ask me’ buttons and help travelers figure out the new system,” Potter said. “We are expanding that idea and making sure that every possible customer contact person – from the skycap at the curb to security guards, gift store clerks, food service personnel and parking attendants – can answer questions and help people get where they need to go.” Airport employees are committed to making improvements for the long term while minimizing disruptions along the way. “We can’t do it on Internet time,” Potter said. “But we will do it right and make every effort to provide the highest quality service we can during the process.” 🌅

Traffic Solutions

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Message boards will be placed in strategic locations on highways and avenues that lead into downtown and electronic signs at the entrances to parking areas will direct drivers to alternate parking if there are no open spaces there.

Keeping traffic where it’s supposed to be

Frustrated commuters who try to save time by detouring into residential streets only create different problems. The result is often increased complaints about speeding

in residential neighborhoods.

Traditionally, traffic calming referred to control devices such as road bumps, diverters or traffic circles – physical mechanisms used to keep vehicles away from certain areas, point them in a particular direction, or slow down their speed. San José still uses these tried-and-true methods, but has expanded its traffic calming efforts to include education and enforcement.

In addition to continuously reminding motorists not to speed in residential neighborhoods, the City educates children and teens about bicycle and pedestrian safety. City

staff provides on-site safety training at schools and sponsors bicycle rodeos that teach youngsters safety habits and challenge them with bicycle skills tests.

The Police Department has more traffic teams on the job during peak travel times and they monitor areas where large numbers of residents have complained about unsafe driving practices.

The solutions to our traffic issues lie not in a single approach, but in combination of strategies – using our existing systems more efficiently, developing more travel alternatives, and changing travel behaviors. 🌅

A Smart Approach

Continued from page 8

help teachers live in the community where they work. Through the program, qualified public school teachers may borrow up to \$40,000 interest-free from the City to help purchase a single family home, condominium or townhome in San José.

Even before they're ready to take the plunge into home ownership, San José teachers can get a helping hand on housing costs through the Move In For Less program. This collaboration between the City and the Tri-County Apartment Association reduces the rental property security deposit requirement for school teachers to less than 20% of the monthly rent.

The San José Future Teacher Loan Program is geared toward recruiting new teachers to our city's schools. College students working toward a teaching credential at San José State University, Santa Clara University, or National Hispanic University can get a City loan for as much as \$3,000 a year to help pay for their education.

After graduation, when the new teachers start work in a K-12 public school serving 50% or more San José residents, the loan will be forgiven on a year-for-year basis – one year of teaching forgives one year of a loan, two years of teaching forgives two years of the loan, etc. – up to a maximum of \$15,000.

"The San José Future Teacher Loan Program has given me more freedom as a teacher seeking a credential," said Seth Bramble, a San José State University student. "I was able to quit my other jobs and give more energy to the students in my classroom, as well as spend more time with my 4-year-old son." 🌞

Construction Update

San José continues to move forward with the new downtown **Civic Center Project**. The new 550,000-square-foot City Hall will bring together City departments, administrative offices and community meeting spaces in one complex. Construction is slated to begin in 2002. In September, the City Council approved continuation of the design development.

Preparation work has begun at the downtown site of the future **San José Joint Library Project**. Demolition and pile driving have been completed, clearing the way for upcoming construction. The Library, a collaborative project of the City, Redevelopment Agency and San José State University, is scheduled to open in April 2003.

The City will build a new **Animal Shelter**, as a result of the decision of the Humane Society of Santa Clara Valley to discontinue providing these services. The City is currently in the design phase of the site selection on Monterey Road near Umbarger. The new shelter is scheduled to open in the spring of 2002.

Recently Completed Projects

Alma Youth Center

Tot lot renovated

Cataldi Park

New parking lot, walkways, lighting and restroom

Mt. Pleasant Park

New tot lot, improved turf, lighting and walkways

Wool Creek Mini-Park

Improved landscaping, asphalt game court and play area

Fire Station #1

At Market and Devine streets—new 15,000-square-foot station serves downtown

Fire Station #27

At San Ignacio and Bernal avenues—new 4,300 square-foot station serving the Santa Teresa area

Traffic Signal

First Street at Martha and Oak streets—installed new traffic signal

Story Road Median Island

between Highway 101 and McGuiness Avenue—constructed streetscape including decorative paving

Panoche Avenue Improvements

Constructed sidewalks, curbs and gutters on both sides of Panoche Avenue at McLaughlin

Holiday Events

Looking for a fun way to spend your winter weekends? Try out these free events. For a listing of other events happening in San José, call the Events Hotline at (408) 277-3900, or visit the website (www.sjcc.com)

Dec 1-Jan 1

Christmas in the Park
Plaza de Cesar Chavez
(408) 277-3303

Dec 3

San José Holiday Parade
11 a.m. to noon
Santa Clara and Market Street
(408) 277-3304

Dec 9

Visit with Santa at Prusch Farm Park
10 a.m. to 3 p.m.
Emma Prusch Farm Park
(408) 926-5555

Dec 31

Radio Disney NOON Year's Eve Party Extravaganza
noon to 6 p.m.
San José McEnery Convention Center
(408) 277-3177

inside san José

We Want Your Feedback

We want to know what you think about the first issue of our new community newsletter, *Inside San José*. Our goal is to keep residents informed of City issues and aware of all the City services and programs available. But the effort is only worthwhile if it provides information that is useful and meaningful to you. Please send us your comments and suggestions.

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